**Village of New Hyde Park Introduces New “MyVNHP” Mobile App for Citizen Service Requests, Communications & Much More!**

Village of New Hyde Park, NY December 21, 2020 – The Incorporated Village of New Hyde Park has gone mobile! Residents & visitors can now download the “My VNHP” app from the Apple App & Google Play stores. The app, which is free for download, can be used to access useful Village information, report issues & to receive important news & updates from the Village! Put Village Hall in the palm of your hand!

“My VNHP” will make it easier than ever for residents to interact with the Village. Through the app, residents can ask questions, report issues, and offer suggestions from anywhere, reducing the need to call or visit Village Hall.

Reporting issues through the “My VNHP” app is extremely easy! Simply tap the “Start Request” button, choose the type of issue you would like to submit, add photos if you have them, then answer a few quick questions and click submit! Since the app uses location services, it will automatically fill in the address of the issue. Once submitted, the issue is sent directly to Village department that is responsible for resolving that type of issue.

In addition to receiving status updates as the issue is being worked on and ultimately closed out, the app contains a “Track Requests” feature that allows you to see all the issues you have submitted to the Village, their status & includes the ability to comment on the issue which would be seen by Village staff. As the issue is being worked on by the Village, you will receive status updates and get notified when the issue is fully resolved!

“My VNHP” will also deliver important news & announcements by way of push notification! Road closures, events & other announcements will be communicated through the app in real time, making it easy for residents to stay in the know!

No worries if you don’t have an Apple or Android device! “My VNHP” includes a web portal that can be accessed via the Village Website. Simply click the “My VNHP” icon on the home page and you will have access to all of the wonderful features that the app offers.